Reporting Procedures

When -

As soon as practical, but no later than 12 hours after the mandated reporter becomes aware of or suspects abuse/neglect or imminent risk of serious harm or that a mandated reporter must notify DCF

To Whom-

DCF Careline: 1-800-842-2288; or calling the local law enforcement agency

- A written report (DCF 136) is required by law to be written and submitted within 48 hours of oral report.
- This form can be found on the DCF Website: https://portal.gov/dcf
- ORAL REPORT TO CARELINE IS REQUIRED
- DCF-136 will not be accepted without oral report being made

Preliminary Investigation

- ☐ A mandated reporter should not conduct his/her own investigation prior to making a report.
- ☐ If abuse or neglect is suspected, a referral should be made to the

DCF Careline. 1-800-842-2288

(FAX): 860-560-7073